

Frontier Communications of Rochester, Inc.  
P.S.C. No. 2 – Telephone  
Effective Date: 12/30/2020

Section 0  
Leaf: 1  
Revision: 0  
Superseding Revision:

---

**FRONTIER COMMUNICATIONS OF ROCHESTER, INC.**

P.S.C. NO. 2 - TELEPHONE

COMPETITIVE LOCAL EXCHANGE CARRIER (CLEC)  
LOCAL SERVICE TARIFF

APPLICABLE IN

ALL TERRITORY SERVED BY THIS COMPANY

IN THE COUNTIES OF:

ALLEGANY	ORLEANS
GENESEE	STEUBEN
LIVINGSTON	WAYNE
MONROE	WYOMING
ONTARIO	YATES

Frontier Communications of Rochester, Inc. P.S.C. No. 2 - Telephone Tariff supersedes Frontier Communications of Rochester, Inc. P.S.C. No. 1 – Telephone Tariff in its entirety.

---

### CONTACTING THE COMPANY WITH A COMPLAINT

In the case of a dispute between the Customer and the Company, please contact the Company by phone, email or mail.

- Email: [Consumer.affairs@ftr.com](mailto:Consumer.affairs@ftr.com) or,
- By Phone:  
  
Customer Service  
1-800-426-6404 Consumer Relations Line or,
- By Mail:  
  
Frontier Communications  
Attn: Consumer Relations  
P. O. Box 5166  
Tampa, FL 33675

### CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York DPS by phone, online or by mail.

- Online: <http://www.dps.ny.gov/complaints> or,
- By Phone:  
  
Helpline (for complaints/inquiries):  
1-800-342-3377 for Continental United States (M-F 8:30 am – 4:00 pm): or,  
1-800-662-1220 for Hearing/Speech Impaired: TDD or,  
518-472-8502 for fax
- By Mail:  
  
NYS Department of Public Service  
Office of Consumer Services, 4<sup>th</sup> Floor  
3 Empire State Plaza  
Albany, NY 12223-1350

---

TABLE OF CONTENTS

<u>Section</u>	<u>Description</u>
0	TITLE
	CONTACTING THE COMPANY WITH A COMPLAINT
	CONTACTING THE PUBLIC SERVICE COMMISSION
	TABLE OF CONTENTS
	EXPLANATION OF SYMBOLS
	REFERENCES TO THE CATALOG
1	GENERAL RULES AND REGULATIONS
	A. Applications of Rates and Charges
	1. Application Form
	2. Business and Work@Home Rates
	3. Flat Rate Service and Message Rate Service on Same Premises
	4. Power Supply
	5. Special Charges
	B. Use of Service and Facilities
	1. Use of Service
	2. Sharing Service
	3. Use and Ownership of Directories
	4. Use of Service - Equipment Attachment
	5. Accessories
2	BASIC LOCAL SERVICE
	A. General Basis of Exchange Rates
	B. Exchanges by Group
	C. Local Service
	D. Individual Service
	E. Local Measured Service (LMS)
	F. Stations
	G. Exchanges Within the Base Rate Area Comprising: Local Calling Area
	H. Alternative Local Calling Area (ALCAs)
	I. Administrative and Bill Processing Fees

---

TABLE OF CONTENTS

<u>Section</u>	<u>Description</u>
3	MILEAGE CHARGES
	A. General
	B. Foreign Exchange Line Mileage
	C. Intercompany Foreign Exchange Service
	D. Mileage on Lines Between Customer Locations
	E. Toll Substitute Services Charge
4	DIRECTORY LISTINGS
	A. General
	B. Composition of Listings
	C. Types of Listings
	D. Non-Published Service (Unlisted Numbers)
	E. Free Listings
	F. Rates for Additional Listings
5	OPERATOR SERVICES
	A. Directory Assistance (DA) Service
	B. Directory Assistance by Appointment Service
	C. Directory Assistance Call Completion (DACC)
	D. Enhanced Directory Assistance and Call Completion (EDACC)
	E. Intercept Call Completion (ICC) Service
	F. Operator Assisted Local Calling
6	SERVICE CHARGES
	A. General
	B. Schedule of Charges
	C. Regulations
	D. Other Service Charges
	1. Insufficient Check Charges
	2. Return Payment Charge
	3. Late Payment Charges
	E. Charges to Condition Access Lines for Compatibility with Data Modems
	F. Installation Charges
	G. Rewires
	H. Changes in Type, Grade or Class of Service
	I. Suspension of Service at Customer's Request
	J. Customer Initiated Telephone Number Changes

---

TABLE OF CONTENTS

<u>Section</u>	<u>Description</u>
7	TAXES AND SURCHARGES
	A. State and Local Revenue Taxes
	B. Gross Revenue Tax Surcharge
	C. Non-Adjacent Extended Area Service
8	MISCELLANEOUS SERVICES
	A. Discounted Toll Service for Customers with Impaired Hearing or Speech
	B. New York Relay Service
	C. Promotions
9	EMERGENCY REPORTING SERVICES
	A. Universal Emergency Telephone Number Service
	B. Universal Non-Emergency Telephone Number Service
	C. Universal Reverse Emergency Telephone Number Service
10	INTRALATA TOLL SERVICE
	A. Application of Tariff
	B. General Regulations
	C. Basis for Establishing Rates
	D. Definition of Classes of Service
	E. List of Rate Centers, Central Offices and Lata Service Areas

EXPLANATION OF NOTES

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (T) - To signify change in text but no change in rate or regulation

---

## REFERENCES TO THE CATALOG

General Rules and Regulations for the following services may be found in the Frontier Communications of Rochester, Inc., Catalog on Frontier's website at:

<http://carrier.frontiercorp.com/crtf/tariffs/index.cfm?fuseaction=main&sctnID=19>

<u>Catalog Section</u>	<u>Title</u>
2	Obligation of the Company
2	Liability
2	Telephone Number Changes
2	Access to Customer's Property
2	Minimum Charges
2	Payments, Deposits, Termination
2	Order of Precedence During Period of Facility Shortage
2	Special Credit Card for Blind and Disabled Persons
2	End User Access Service
2	Service and Promotional Trials
2	Individual Case billing Arrangements
2	Schools and Libraries Discount Program
2	Schools and Libraries Discount Matrix

---

## GENERAL RULES AND REGULATIONS

### FORWARD

Every service is furnished by Frontier Communications of Rochester, Inc. (henceforth known as "the Company"), subject to the rates, charges, rules and regulations from time to time in force and effect and the following provisions supplement the rates, charges, rules and regulations set forth in the other sections of the P.S.C. No. 2 – Telephone Tariff and/or Catalog.

The rates contained in this tariff are available only to end user customers of the Company.

#### A. APPLICATION OF RATES AND CHARGES

##### 1. Application Form

Applicants for initial service may be required to sign an application form requesting the Company to furnish the service in accordance with the rates, charges, rules and regulations from time to time in force and effect.

##### 2. Business and Work@Home Rates

###### a. Business Rates apply to service furnished:

- 1) In office buildings, stores, factories and all other places of a business nature.
- 2) In hotels, apartment houses, clubs and boarding and rooming houses except when all stations are within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions, except when the station is located in a patient's room; and in churches except when the station is located in the clergyman's study.
- 3) At any location when the listing indicates a business or a profession except as provided in a.2) hereof.
- 4) At any location where the service includes a station which is at a location where business rates apply unless the station is restricted to incoming calls.
- 5) At any location where the substantial use of the service is occupational rather than domestic.



---

## GENERAL RULES AND REGULATIONS

### A. APPLICATION OF RATES AND CHARGES (Cont'd)

#### 2. Business and Work@Home Rates (Cont'd)

##### b. Work@Home rates apply to service furnished:

- 1) For the use of an employee to work at their residence provided charges are billed to their employer's business account.
- 2) For that portion of a business customer's service that relates to service furnished:
  - a) In a patient's room in a hospital or institution.
  - b) In the individual dwelling areas of a group home, fraternity or sorority house or similar group living arrangement where the individual phones services are billed with the underlying business account.
  - c) In the dwelling of a clergyman whose service is billed to the church.
  - d) In the office of a physician, surgeon, dentist, osteopath, chiropractor, podiatrist, optometrist, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or practical nurse, provided that:
    - (1) The office is located in a part of the customer's domestic establishment.
    - (2) The listings are restricted to individual names of the customers and members of his domestic establishment. Such listings may indicate the customer's profession, but may not include the designation "office".
    - (3) Such service is furnished at one residence only, except that service may be furnished at an additional location for a vacation period.

##### c. All semi-public service is classified as business service regardless of the location.

---

## GENERAL RULES AND REGULATIONS

### A. APPLICATION OF RATES AND CHARGES (Cont'd)

#### 3. Flat Rate Service and Measured Rate Service on Same Premises

A customer may not have flat-rated service and measured service on the same premises.

#### 4. Power Supply

The customer must provide the necessary electric power where and when needed. If there is a power failure, the Company is not responsible for interrupted service.

#### 5. Special Charges

The Company may charge an extra installation or monthly rate, or both, if special construction, maintenance or expense is required to install or otherwise provide the service.

The customer may also have to pay more for work done after regular working hours at his/her request.

If the Company provides any service for which a tariff charge has not been specified, the charge to the customer will be based on what it costs the Company.

---

## GENERAL RULES AND REGULATIONS

### B. USE OF SERVICE AND FACILITIES

#### 1. Use of Service

Except as specified in B.2. following:

The use of business service and facilities is restricted to the customer, the agents and representatives of the customer and joint users except as otherwise provided by this Tariff.

The Company is not required to furnish any service if it would harm the efficiency of the Company's property or service.

#### 2. Sharing of Service

##### a. General

The Company will permit the sharing of certain telephone services subject to the following terms and regulations:

- 1) "Sharing" is the provision of any portion of the customer's telephone service, leased to the customer by the Company, on a shared cost (non-profit) basis.
- 2) The Company's liability in connection with the provision of service which is resold or shared is limited to that contained in Sections 1.D. and 12 of this Tariff. The offer of service by a customer who shares service must include the following provision: "The offering of this service is subject to the rules and regulations of the Company which provides service. The limitations of liability as set forth in the Catalog apply with full force and effect to the provision of service hereunder."
- 3) Customers who share services shall indemnify (i.e., reimburse the Company for any amount the Company must pay as a result of), defend and save the Company harmless against any and all claims which may arise from or in connection with such sharing including, but not limited to, claims for libel, slander, infringement of copyright or patents, claims for injuries to person or property from voltages or currents, arising out of any act or omission of the customer in connection with facilities provided by the Company or its underlying carrier or the customer, claims for interruption of or deficiencies in service and any consequences thereof and claims arising from mistakes in or omissions of directory listings. Such customers shall provide at their expense and keep in full force and effect a policy of adequate insurance covering the indemnification provision above, and such policy shall name the Company as an additional insured.

---

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES

2. Sharing of Service (Cont'd)

a. General (Cont'd)

4) The Company will not be responsible for the manner in which the use of service, or the associated charges are allocated to others by a customer who shares service. All applicable rates and charges for such service will be billed to and be the responsibility of the customer. Only orders placed by the customer will be accepted by the Company.

5) The Company retains the right to serve the ultimate user directly, if that user so chooses.

b. Directory listings for the customers of the Company's customers who share service will be provided at the rates for business additional listings, and subject to the terms and conditions as set forth in Section 4. Such customers will have responsibility for the composition and accuracy of these listings. All listing and related charges will be billed to and be the responsibility of such Company customers.

c. The Company shall not be required to permit sharing of service provided by the Company where the proposed use of the service or facilities could injuriously affect the efficiency of the Company's or its underlying carrier's plant, property or service.

d. The Company, upon notification of a customer's demand for interoffice circuits for sharing, will attempt to provide their requirements within the scope of its normal engineering interval.

e. Maintenance Service Charges as stated in Section 11 of the Catalog will apply as appropriate.

f. Non-compliance with the rules and regulations stated in this Tariff may cause termination of the customer's service.

---

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd)

3. Use and Ownership of Directories

Telephone directories distributed from time to time by the Company's underlying carrier remain its property. They must not be intentionally damaged, and they must be returned to the Company's underlying carrier upon request. No binder, cover, or attachment of any kind may be used with the directory which might damage it, or which might prevent access to important information.

4. Use of Service - Equipment Attachment

The lines and equipment furnished shall be carefully used, and unless otherwise provided for in the Tariffs, no equipment, apparatus, circuit or device not furnished by the Company or its underlying carrier shall be attached to or connected with or used in connection with the facilities furnished by the Company or its underlying carrier, whether physically, by induction or otherwise. Attachment or connection of customer owned and maintained equipment to facilities of the Company or its underlying carrier for the purpose of providing coin telephone service or use of facilities in violation of B.1. and B.2. of this Section is prohibited.

In case any such unauthorized attachment or connection is made, the Company may remove or disconnect the same, and may suspend or terminate the service. Equipment furnished by the Company shall remain its property and be returned to it, whenever requested, in as good condition as reasonable wear will permit.

5. Accessories

Customer provided accessories as defined in Section 1 of the Catalog may be used with the facilities furnished by the Company or its underlying carrier for exchange and message toll telecommunications service provided that such accessories are used in accordance with the regulations and criteria as specified in Section 13 of the Catalog.

---

BASIC LOCAL SERVICE

A. GENERAL BASIS OF EXCHANGE RATES

1. General

Exchanges are classified by rate groups to determine local service charges. The rate group is based on total access lines in the local calling area and is calculated as follows:

<u>Rate Group</u>	<u>Access Lines in the Local Calling Area</u>
1	1 - 1,300
2	1,301 - 3,700
3	3,701 - 9,500
4	9,501 - 19,000
5	19,001 - 32,000
6	32,001 - 65,000
7	65,001 - 140,000
8	140,001 - 230,000
9	230,001 - 420,000

For local service charges see Section 6.

2. Changes in Rate Groups

The rate group of an exchange could change, based on more or fewer lines in the local calling area. To make such a change, the Company is required by law to file a tariff and have it approved by the Public Service Commission.

3. State Revenue Taxes

Rates and charges that apply to the provision of telephone service are subject to New York State revenue taxes. The applicable Gross Revenue Surcharge rates are shown in Section 7. Any changes to these rates will be filed on 15 days' notice to the Commission, and as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the Company will file revised surcharges as directed by the Commission.

4. Local Utility Gross Revenue Taxes

Rates and charges that apply to the provision of telephone service may be subject to gross revenue taxes imposed by certain municipalities.

The surcharge percentage applies to local rates and charges. Surcharge percentages are adjusted on short notice to reflect changes in taxes.

---

BASIC LOCAL SERVICE

B. EXCHANGES BY GROUPS

Group 1

Group 2 Cohocton, Nunda

Group 3 Atlanta, Castile-Gainesville-Silver Springs, Dansville, Leicester, Perry, Springwater, Warsaw, Wayland

Group 4 LeRoy, Mt. Morris, Naples, Pavilion

Group 5 Wyoming

Group 9 \* Avon, Bergen, Brockport, Caledonia, Canandaigua, Churchville, East Rochester-Pittsford, Fairport, Geneseo, Hamlin, Hemlock, Henrietta, Honeoye Falls-Lima, Livonia, Rochester, Rush, Scottsville, Victor, Webster, West Webster

C. LOCAL SERVICE

1. General

- a. Telephone services as identified in this Section are offered within the specific exchanges at the monthly local service rates shown subject to the provisions specified on the related local exchange leaves.
- b. Frontier Local Service provides a customer with a connection to the Company's network which enables the customer to access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

\* Rochester Metropolitan Service Area.

BASIC LOCAL SERVICE

D. INDIVIDUAL SERVICE

1. General

Individual line service is exchange service providing an access line for one customer only. Two or more individual lines of the same customer may be grouped for incoming service, if the lines are of the same class of service, are served from the same central office and terminate in stations on the same premises.

2. Rate and Charges

Monthly Rate  
Business \* Work@Home \*\*

a. Flat-Rate Individual Lines, each

Rate Group

Group 1	-		-	
Group 2	\$38.95	(l)	\$10.23	(l)
Group 3	\$38.95		\$10.71	
Group 4	\$38.95		\$11.19	
Group 5	\$38.95		\$11.91	
Group 6	\$38.95		\$12.80	
Group 7	\$38.95		\$13.74	
Group 8	\$38.95		\$14.63	
Group 9	\$38.95	(l)	\$15.71	(l)

Monthly Rate  
1 Year Contract      2 Year Contract      3 Year Contract

b. Flat-Rate Individual Lines, Business \*, each

Rate Group

Group 1	-	-	
Group 2	\$33.95	\$31.95	\$28.95
Group 3	\$33.95	\$31.95	\$28.95
Group 4	\$33.95	\$31.95	\$28.95
Group 5	\$33.95	\$31.95	\$28.95
Group 6	\$33.95	\$31.95	\$28.95
Group 7	\$33.95	\$31.95	\$28.95
Group 8	\$33.95	\$31.95	\$28.95
Group 9	\$33.95	\$31.95	\$28.95

\* Includes End User Common Line and Local Number Portability Changes.

\*\* This service is grandfathered as of March 20, 1997.



---

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS)

1. This is a timed service for local calling provided as the standard service for business customers.
  - a. Basic LMS consists of four separate rate components, a first, second, and third minute call charge, and a charge for each additional minute beyond a three-minute call. The additional minute charge is assessed for every minute (or fraction thereof) in excess of the initial three minutes.
  - b. Alternative LMS is a flat charge per minute of use (or fraction thereof) regardless day or time. (This service not available on all billing platforms).

2. Rates and Charges

Monthly Rate

- a. Measured Rate Individual Lines, Business, each

Rate Group

Group 1	-	
Group 2	\$15.72	(l)
Group 3	\$15.72	
Group 4	\$15.72	
Group 5	\$15.72	
Group 6	\$15.72	
Group 7	\$15.72	
Group 8	\$15.72	
Group 9	\$15.72	(l)

---

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS) (Cont'd)

2. Rates and Charges (Cont'd)

b. Basic Local Measured Service

Rate Period		Initial Period <u>Charge</u>	Additional Per Minute <u>Charge</u>
Day (Monday- Friday, except Holidays)	1 Minute Call	\$0.06	N/A
	2 Minute Call	\$0.07	N/A
	3 Minute Call	\$0.08	\$0.0223
Nights and Holiday	1 Minute Call	\$0.05	N/A
	2 Minute Call	\$0.05	N/A
	3 Minute Call	\$0.05	\$0.0142

b. Alternative Local Measured Service

	<u>Charge</u>
All Calls	\$0.025

\* Night and Holiday rates apply:

1. Monday through Friday 5:00 PM - 7:59 AM.
2. Weekends from Friday 5:00 PM through Monday 7:59 AM.
3. Holidays - Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), and Thanksgiving (the fourth Thursday in November). In case Christmas, New Year's Day, and Independence Day legal holidays fall on other than December 25, January 1, and July 4, respectively, night rates apply as provided above on such legal holidays.

---

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS) (Cont'd)

3. Call detail on the customer's bill will normally consist of a summary including:
- a. Number of first, second, and third minute call periods in peak and off-peak time periods for Basic LMS. Number of minutes billed for Alternative LMS.
  - b. Number of additional minutes charged in peak and off-peak time periods for Basic LMS.
  - c. Summary of charges for each category listed above.

Greater detail is available through presubscription. The customer must subscribe through the Company's Business Office at least one month before the detail will be provided.

Charges for this bill detail service are based on a per month subscription charge plus a per page of bill detail charge (approximately 37 messages or fraction thereof).

	<u>Monthly Rate</u>	<u>Charge per Page</u>
Subscription charge, per Month	\$4.00	
Bill Detail Charge, per Page		\$1.00

Detail provided through this option includes: date of call, number called, time call was placed, and length of call in minutes. This detail cannot be provided without presubscription.

4. Where LMS is not available for business customers, service will be provided on a message rate basis.

	<u>Charge, per Message</u>
Message Rate, per Message	\$0.15

---

BASIC LOCAL SERVICE

F. STATIONS

1. Definition

- a. A station is the telephone itself (or other equipment) connected to an access line for the same customer and the same telephone number.
- b. An inside wire or wired outlet is the wiring and the point where the wiring ends in a jack, connecting block or other place where equipment can be connected.

2. Regulations

a. Individual Lines

A station may be located on any premises of the customer or premises of the customer's employees, provided the use is restricted to the customer, the customer's employees and joint users. A station may be located on the premises of another customer, subject to the following conditions:

- 1) Some form of exchange service, other than public telephone is furnished continuously under a separate contract in the same building and on the same premises as the station.
- 2) The station is furnished with the understanding that the use is restricted to intercommunications service or for the completion of incoming calls.

b. Semi-Public Service

Stations without coin collecting equipment and without dials are provided only for the completion of incoming calls.

c. Number of Bells

The number of bells which may be connected to a line is limited as follows:

Individual line 4 bells

\* Rochester Metropolitan Service Area

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA

ATLANTA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Atlanta Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of Central Offices within the exchanges of Atlanta, Cohocton, Wayland, and Naples.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier East

AVON

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Avon Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of Central Offices within the exchanges of Avon, Caledonia, Henrietta, Livonia, Rochester and Rush.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro West  
Central

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

BERGEN

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Bergen Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

Individual Line - Measured Rate or  
Individual Line - Flat Rate

WORK@HOME

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Bergen, Churchville, LeRoy, Scottsville, Rochester, Brockport and Byron.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

None

BROCKPORT

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Brockport Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate or  
Individual Line - Flat Rate

WORK@HOME

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Brockport, Hamlin, Churchville, Bergen, Spencerport, Rochester, North Chili, Hilton, Holley, and Kendall, and Waterport.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro West

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

CALEDONIA

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Caledonia Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Caledonia, Avon, Churchville, LeRoy, Scottsville and Rochester.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro West  
Central

CANANDAIGUA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Canandaigua Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of Central Offices within the exchanges of Canandaigua, Bloomfield, Honeoye, Naples, Rochester, Rushville, Shortsville, Stanley, and Victor.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East  
Central  
Southern Tier East

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

CASTILE - GAINESVILLE - SILVER SPRINGS

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Castile/Gainesville/Silver Springs Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Castile-Gainesville-Silver Springs, Warsaw, Bliss (New York Telephone Company) and Perry.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West

CHURCHVILLE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Churchville Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Bergen, Churchville, Scottsville, Rochester, Spencerport, Brockport, North Chili and Caledonia.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro West  
Central



---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

COHOCTON

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Cohocton Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Cohocton, Atlanta and Wayland.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier East

DANSVILLE

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Dansville Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Dansville, Canaseraga, Mount Morris, Springwater and Wayland.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West  
Southern Tier East

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

EAST ROCHESTER - PITTSFORD

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire East Rochester-Pittsford Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of East Rochester-Pittsford, Fairport, Henrietta, Hilton, Honeoye Falls-Lima, Macedon, Rochester, Rush, Scottsville, Spencerport, Webster, West Webster, North Chili and Victor.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East  
Central

FAIRPORT

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Fairport Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Station bearing the designation of central offices within the exchanges of Rochester, East Rochester-Pittsford, Fairport, Henrietta, Honeoye Falls-Lima, Macedon (New York Telephone Company), Marion (New York Telephone Company), Ontario (New York Telephone Company), Webster, West Webster and Victor.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East  
Central

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

GENESEO

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Geneseo Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Geneseo, Avon, Caledonia, Henrietta, Leicester, Livonia, Mount Morris, Pavilion, Rochester, Rush, and Scottsville.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Central  
Southern Tier West

HAMLIN

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Hamlin Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Hamlin, Brockport, Kendall (New York Telephone Company), Hilton, North Chili (Ogden Telephone Company), Rochester and Spencerport (Ogden Telephone Company) and Waterport (New York Telephone Company).

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro West

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

HEMLOCK

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Hemlock Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Hemlock, Honeoye, Livonia, and Rochester.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Central  
Southern Tier East

HENRIETTA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Henrietta Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Henrietta, Avon, East Rochester-Pittsford, Fairport, Hilton, Honeoye Falls-Lima, Rochester, Rush, Scottsville, Spencerport, North Chili and West Webster.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East  
Metro West  
Central

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

HONEOYE FALLS-LIMA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Honeoye Falls-Lima Exchange Area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Station bearing the designation of central offices within the exchanges of Honeoye Falls-Lima, East Rochester-Pittsford, Fairport, Henrietta, Rochester, Rush and Victor.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East  
Central

LEICESTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Leicester Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Leicester, Geneseo, Mount Morris and Perry.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

LEROY

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire LeRoy Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the Bergen, Caledonia, LeRoy, Pavilion and Batavia Exchange areas.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

None

LIVONIA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Livonia Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Livonia, Avon, Geneseo, Hemlock and Honeoye (Seneca Gorham Telephone Company) and Rochester.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Central  
Southern Tier West  
Southern Tier East

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

MOUNT MORRIS

1. WITH THE BASE RATE AREA COMPRISING:

The entire Mt. Morris Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Mount Morris, Dansville, Geneseo, Leicester and Nunda.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West  
Southern Tier East

NAPLES

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Naples Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of Central Offices within the exchanges of Naples, Canandaigua and Atlanta.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier East

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

NUNDA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Nunda Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Nunda, Dalton (Iroquois Telephone Corporation) and Mt. Morris.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West

PAVILION

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Pavilion Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the Pavilion, Geneseo, LeRoy, Batavia and Wyoming Exchange Areas.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West



---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

PERRY

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Perry Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Perry, Castile-Gainesville-Silver Springs, Leicester, Warsaw and Wyoming.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

ROCHESTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Rochester Exchange Area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Rochester, Avon, Canandaigua, East Rochester-Pittsford, Fairport, Geneseo, Hemlock, Henrietta, Hilton, Honeoye Falls-Lima, Livonia, Macedon, Marion, Ontario, Rush, Spencerport, Scottsville, West Webster, Webster, Churchville, Bergen, Victor, Brockport, North Chili, Hamlin, Caledonia, Byron, Holley, Sodus, Kendall, Williamson and Waterport.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Customers in the following central offices of the Rochester Exchange Area may choose the Alternative Local Calling Area(s) indicated:

Central Offices

Available ALCA

Brighton-Henrietta Townline Rd.  
Field  
Genesee  
Merchants  
Norton  
Pixley  
Stone

Metro East or Central  
Metro East or Central  
Central  
Metro East  
Metro East  
Central  
Metro East

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

RUSH

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Rush Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate or  
Individual Line - Flat Rate

WORK@HOME

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Rush, Avon, East Rochester-Pittsford, Henrietta, Honeoye Falls-Lima, Scottsville and Rochester.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East  
Metro West  
Central

SCOTTSVILLE

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Scottsville Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

Individual Line - Measured Rate or  
Individual Line - Flat Rate

WORK@HOME

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Scottsville, Rochester, East Rochester-Pittsford, Henrietta, Hilton, Rush, Spencerport, West Webster, Churchville, North Chili, Bergen and Caledonia.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro West  
Central

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

SPRINGWATER

1. WITH THE BASE RATE AREA COMPRISING:

The entire Springwater Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Springwater, Dansville and Wayland.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West  
Southern Tier East

VICTOR

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Victor Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of Central Offices within the exchanges of Victor, Canandaigua, East Rochester-Pittsford, Fairport, Honeoye Falls-Lima, Macedon, Shortsville and Rochester.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East  
Central

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

WARSAW

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Warsaw Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Warsaw, Castile-Gainesville-Silver Springs, Wyoming, Perry and Bliss.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West

WAYLAND

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Wayland Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Wayland, Atlanta, Cohocton, Dansville and Springwater.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West  
Southern Tier East

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

WEBSTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Webster Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Webster, West Webster, Fairport, East Rochester-Pittsford, Macedon (New York Telephone Company), Marion (New York Telephone Company), Ontario (New York Telephone Company) and Rochester.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East

WEST WEBSTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire West Webster Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Station bearing the designation of central offices within the exchanges of West Webster, Webster, East Rochester-Pittsford, Ontario, Rochester, Scottsville, Henrietta, Spencerport, Hilton, North Chili and Fairport.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Metro East

---

BASIC LOCAL SERVICE

G. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

WYOMING

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Wyoming Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

WORK@HOME

Individual Line - Measured Rate or  
Individual Line - Flat Rate

Individual Line - Flat Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Wyoming, Warsaw, Perry, Batavia and Pavilion.

3. ALTERNATIVE LOCAL CALLING AREA (ALCA)

Southern Tier West

---

BASIC LOCAL SERVICE

H. ALTERNATIVE LOCAL CALLING AREA (ALCAs)

1. General

Alternative Local Calling Areas provide customers with a choice as to which central offices they may reach toll free. Items a. through e. below define which exchanges, or in the case of the Rochester Exchange, which central offices that can be reached when that Alternative Local Calling Area is selected. Item f. defines the exchanges or Rochester Exchange central offices where the ALCAs are available.

The ALCAs listed below are available on flat rate service lines only.

The ALCAs are not available in all central office areas.

Calls made by a customer who chooses one of the ALCAs, to an exchange outside of his/her selected ALCA but within the Rochester LATA, will be billed at the applicable IntraLATA toll rates.

Five Alternative Local Calling Areas have been created for the Rochester LATA and they are defined below.

a. Metro West ALCA

Metro West includes exchanges of: Hamlin, Brockport, Churchville, Caledonia, Avon, Scottsville, Henrietta, Rush and the following central offices within the Rochester Exchange: Pixley, Genesee, Lexington, Long Pond and Dewey.

b. Metro East ALCA

Metro East includes exchanges of: East Rochester-Pittsford, West Webster, Webster, Fairport, Honeoye Falls-Lima, Victor, Canandaigua and the following central offices within the Rochester Exchange: Norton, Stone, Merchants, Field and Brighton-Henrietta Townline Road.

c. Central ALCA

Central includes exchanges of: Honeoye Falls-Lima, Caledonia, Avon, Henrietta, Rush, Hemlock, Genesee, Livonia, Churchville, Fairport, East Rochester-Pittsford, Victor, Canandaigua and the following central offices within the Rochester Exchange: Pixley, Genesee, Brighton-Henrietta Townline Road, and Field.

d. Southern Tier West ALCA

Southern Tier West includes exchanges of: Warsaw, Castile, Nunda, Mt. Morris, Leicester, Wyoming, Pavilion, Perry, Dansville, Genesee, Springwater, Wayland and Livonia.



BASIC LOCAL SERVICE

H. ALTERNATIVE LOCAL CALLING AREA (ALCAs) (Cont'd)

1. General (Cont'd)

e. Southern Tier East ALCA

Southern Tier East includes exchanges of: Atlanta, Cohocton, Wayland, Springwater, Naples, Dansville, Canandaigua, Hemlock, Livonia and Mt. Morris.

f. The chart below lists the Alternative Local Calling Areas and below each ALCA is the list of exchanges and, in some ALCAs, the named Rochester Exchange central offices which may select that ALCA. For example, Avon, Brockport, Caledonia, Churchville, Hamlin, Henrietta, Rush and Scottsville exchange customers may select Metro West ALCA as their local calling area. Some exchanges and/or central offices have access to more than one ALCA.

<i>Metro West</i>	<i>Metro East</i>	<i>Central</i>	<i>Southern Tier West</i>	<i>Southern Tier East</i>
Avon Brockport Caledonia Churchville Hamlin Henrietta Rush Scottsville	Canandaigua East Rochester- Pittsford Fairport Henrietta Honeoye Falls-Lima Rush Victor Webster West Webster Rochester Exchange Central Offices included: Brighton-Henrietta Townline Rd. Field Merchants Norton Stone	Avon Caledonia Canandaigua Churchville East Rochester- Pittsford Fairport Geneseo Hemlock Henrietta Honeoye Falls-Lima Livonia Rush Scottsville Victor Rochester Exchange Central Offices included: Brighton-Henrietta Townline Rd. Field Genesee Pixley	Castile- Gainsville- Silver Springs Dansville Geneseo Leicester Livonia Mt. Morris Nunda Pavilion Perry Springwater Warsaw Wayland Wyoming	Atlanta Canandaigua Cohocton Dansville Hemlock Livonia Mt. Morris Naples Springwater Wayland

---

BASIC LOCAL SERVICE

H. ALTERNATIVE LOCAL CALLING AREA (ALCAs) (Cont'd)

2. Rates and Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities and services furnished.

Alternative Local Calling Area Rate per Line.

<u>ALCA</u>	<u>Monthly Rates</u>
Metro West	\$50.00
Metro East	\$50.00
Central	\$50.00
Southern Tier West	\$50.00
Southern Tier East	\$50.00

Service Charges - Service Charge applies as specified in Section 6, Record Order Charge. The Record Order Charge will be applicable on a per line basis.

3. Rearrangements and Changes

a. Changes or additions of ALCAs associated with an access line.

Service charges and regulations specified in paragraph above

---

BASIC LOCAL SERVICE

I. ADMINISTRATIVE AND BILL PROCESSING FEES

1. The following fees will be applied to each customer bill and each customer access line. They are applied to recover the cost associated with administering customer accounts and processing customer bills. These fees will apply in addition to all other applicable rates and charges for the products and services purchased or subscribed to by the customer.
2. The fees will be assessed using two methodologies: 1) A monthly subscription fee which will be applied to the customer's entire bill and on a per access line basis, and 2) A minimum bill charge which also applies to the customer's entire bill and on a per access line basis. If the customer's entire bill or the charges associated with a particular access line are less than the stated minimums in any given month, the customer will be charged the minimum charge instead of the actual charges.
3. Monthly Fee Structure

	<u>Monthly Rate</u>
Subscription Fee: *	
per customer bill	\$0.00
per access line	\$0.00
Minimum Bill: *	
per customer bill	\$0.00
per access line	\$0.00

\* This service is grandfathered as of November 8, 1996.

---

## MILEAGE CHARGES

### A. GENERAL

Services on which mileage charges apply are furnished subject to the availability of facilities and the ability of the Company or its underlying carrier to provide standard transmission over regular distributing plant by means of the usual equipment. Construction charges may apply in addition to the charges shown hereunder.

### B. FOREIGN EXCHANGE LINE MILEAGE

#### 1. Definition

Foreign exchange line mileage is mileage applicable to a central office line from a foreign central office.

#### 2. Regulations

- a. The local service charge of the serving foreign central office applies in addition to the mileage rate.
- b. The local calling area and toll rates are the same as regularly apply to other stations bearing the same central office district designation.
- c. The foreign exchange customer will be required to subscribe to the local exchange service in the district in which he is located, where the foreign exchange service is furnished from a non-adjacent central office and a toll charge is eliminated.
- d. Foreign exchange service is restricted to individual lines and PBX trunks. It is not available on Semi-Public Service.
- e. The Company reserves the right to determine the serving central office building when service is provided from an exchange with more than one central office building. In this case, the charge to the customer will be calculated from the central office closest to the normal central office building.
- f. The Toll Substitute Services Charge applies, in addition to all other charges, as outlined in this Section.

---

MILEAGE CHARGES

B. FOREIGN EXCHANGE LINE MILEAGE (Cont'd)

3. Measurement and Rates

a. Foreign exchange service between central office districts:

1) The distance is measured airline:

From: Service Central Office Building To: Normal Central  
Office Building

Monthly Rate Per 1/4 mile  
or fraction thereof

Individual lines or PBX trunks, per line \$2.79

Minimum charge for FX mileage  
(including collocated C.O. districts) is: 11.16

A foreign exchange terminal charge as outlined below applies in addition  
to all other charges.

FX Terminal Charge \$7.07

---

MILEAGE CHARGES

C. INTERCOMPANY FOREIGN EXCHANGE SERVICE

1. General

Intercompany foreign exchange service is offered as a joint undertaking by the Company and other service providers which offer such service. The service is furnished only between adjacent central office districts, one of which is in a different carrier's territory than the underlying carrier for the Company.

Service which is now being furnished by the Company's underlying carrier in an exchange of another carrier and classified as Foreign Exchange Service will remain unchanged during the period required for such other carrier to provide facilities within its exchange for such service. When such facilities have been provided, existing cases will be standardized, as a joint undertaking, in accordance with the Tariffs of this Company and such other service providers.

2. Measurement and Rates

a. Intercompany Foreign Exchange Service from a central office of the Company's underlying carrier.

1) Customer located in Connecting Carrier Central Office District.

The distance is measured airline:

From: The point where a line connecting the rate centers of the two central office districts cross the boundary between the two central office districts.	To: Rate Center of the serving central office district.
---	---

Grade of Service	Monthly Rate <u>per 1/4 Mile or Fraction thereof</u>
------------------	---

Individual lines or PBX trunks, per line	\$2.79
---	--------

2) The Toll Substitute Services Charge also applies as outlined in this Section.

---

MILEAGE CHARGES

C. INTERCOMPANY FOREIGN EXCHANGE SERVICE (Cont'd)

2. Measurement and Rates (Cont'd)

b. Intercompany Foreign Exchange Service from a central office of a carrier different than the Company's underlying carrier

1) Customer located in a Company's Underlying Carrier's Central Office District outside the Local Calling Area of the Service Central Office of the Connecting Carrier.

If the Service Office is included in a metropolitan Service Area, only individual lines and Private Branch Exchange trunks are offered.

The route distance is measured:

From: The rate center of the customer's normal central office district

To: A point where a line connecting the rate centers of the two-central office districts cross the boundary between the two-central office districts.

Grade of Service

Monthly Rate  
per 1/4 Mile or Fraction thereof

Individual lines or PBX trunks, per line

\$2.79

2) Customer located in the Company's underlying carrier's Central Office District within the Local Calling Area of the Serving Central Office of the Connecting Carrier.

From: The rate center of the customer's normal central office district

To: A point where a line connecting the rate centers of the two office districts cross the boundary between the two-central office districts.

Grade of Service

Monthly Rate  
per 1/4 Mile or Fraction thereof

Individual lines or PBX trunks, per line

\$2.79

---

MILEAGE CHARGES

D. MILEAGE ON LINE BETWEEN CUSTOMER LOCATIONS

1. General

- a. Mileage charges apply on extension lines between customer locations when extended outside of a building and to all leased channels, tie lines and private lines.
- b. Mileage charges are in addition to the scheduled rates and charges for the service or equipment provided.
- c. The rate for each line is determined by combining the required number of Local Facilities, Central Office Loops and interoffice miles specified below.
- d. Multi-point lines are charged for as specified above. The location of bridging arrangements will be determined by the Company based on the most direct circuit routes available.
- e. Where diverse circuitous, or alternate routing is required by the customer, the interoffice mileage charge will be based on the combined airline distance between each central office through which the facilities are routed.
- f. For the purpose of determining charges on facilities provided jointly with another carrier, the point of connection for those facilities will be considered the same as a central office.
- g. The Company determines the type of plant to be used.
- h. The Toll Substitute Services Charge also applies as outlined in this Section.

2. Measurement and Rates

a. Central Office Loop

The charge for a central office loop applies to facilities provided between the customer's premise and the service central office.

	<u>Monthly Rate, per Loop</u>
2-wire Loop	\$27.02
4-wire Loop	\$54.05



---

MILEAGE CHARGES

D. MILEAGE ON LINE BETWEEN CUSTOMER LOCATIONS (Cont'd)

2. Measurement and Rates (Cont'd)

b. Related Services

Customer loops for the following services will be engineered and charged as 2-wire loops:

Off Site Extension  
Private Line Automatic Ringdown Service  
Foreign Exchange Service

Customer loops for the following services will be engineered and charged as 4-wire loops:

Tie Lines and Tie Trunks  
Full Duplex Data Circuits

A Nonrecurring deloading charge per loop as outlined below will apply for situations in which a customer requests the removal of loads from 2 or 4 wire loops, except for the following services: APLUS, Low Speed Digital Service, TPLUS, Fractional TPLUS and ISDN.

Nonrecurring Charge

Deloading Charge, per Loop	\$1,200.00
----------------------------	------------

For all services not listed that require 2 or 4 wire loops, loop rates will be based upon engineering design.

c. Interoffice Mileage

The charges for interoffice mileage apply to facilities provided between two or more central office buildings which serve the terminal locations

Measurement

Interoffice mileage is measured airline between each central office service and terminal location.

Monthly Rate

per 1/4 mile or fraction thereof	
2-wire loop	\$2.79
4-wire loop	\$2.79

---

MILEAGE CHARGES

E. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Service Charge applies to services which have either direct or indirect access to the local network and thereby avoid toll charges. This charge is applied in addition to other rates and charges, as outlined in this tariff.

For services which gain access to the local network through indirect means, such as operator intervention, the toll substitute services charge will be waived if local network access is rendered inoperable and disallowed. Written certification must be provided by the customer in these cases. The Company reserves the right to make inspections and verify that access is inoperable and disallowed in such instances where certificates have been filed.

2. Rates and Charges

	<u>Monthly Rate, per line</u>
Off Network Access Lines	\$37.43
Data Access Lines	\$89.75
Foreign Exchange	\$60.96
Tie Lines and Off-Premise Extensions	\$6.24
ICOFX and Intracompany FX	\$4.56

---

## DIRECTORY LISTINGS

### A. GENERAL

The following rules apply to standard listings in light face type in the White Pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the incumbent underlying carrier.

Only information necessary to identify the customer is included in these listings. The Company may use abbreviations in listings. The Company may reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the customer is legally doing business under that name.

A name may be repeated in the White Pages only when a different address or telephone number is used.

### B. COMPOSITION OF LISTINGS

#### 1. Name

##### a. Business Service

The following names may be included in business service listings:

- 1) The name of a customer or joint user.
- 2) The name of each business enterprise which the customer or joint user conducts.
- 3) The name by which the business of a customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- 4) The name of any person associated with the customer or joint user in the same business.
- 5) The name of any person, firm or organization which the customer or joint user is authorized to represent, or the name of an authorized representative of the customer or joint user.
- 6) Alternate spelling of an individual name or alternate arrangement of a business name provided the listing, in the judgment of the Company, is not for advertising purposes.

---

DIRECTORY LISTINGS

B. COMPOSITION OF LISTINGS (Cont'd)

1. Name (Cont'd)

a. Business Service (Cont'd)

- 7) The name of a publication issued periodically by the customer or joint user.
- 8) The name of an inactive business or organization in a cross-reference listing when authorized by such business or organization.
- 9) The name of a member of a customer's domestic establishment when business service is furnished in the customer's residence.
- 10) The name of a corporation which is the parent or a subsidiary of the customer.
- 11) The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- 12) The name of a customer to a sharing arrangement.

b. Work@Home Service

The following names may be included in Work@Home service listings.

- 1) The customer.
- 2) Another resident of the customers home.
- 3) An alternate spelling of a name or the maiden name of a woman.
- 4) Tenants who live in the customers home for less than one year may be listed in addition to the customer.
- 5) Anyone occupying a residence for whom telephone service is furnished.
- 6) The name of a church.
- 7) Dual name listings for two people with the same last name who share the residence. For example, "Smith, Mary/John".

---

## DIRECTORY LISTINGS

### B. COMPOSITION OF LISTINGS (Cont'd)

2. Designation - The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary, to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A listing may not include a designation such as "agency", "dealer" or "representative".

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropractor, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that customer or another customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage", "rectory", "parish house", or "manse", and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study".

3. Address - Each non-profit listing may, but doesn't have to, include the house number and street name where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the customer.
4. Telephone Number - Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes. A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

---

## DIRECTORY LISTINGS

### C. TYPES OF LISTINGS

1. Standard Listing - A standard listing includes a name, designation, address and telephone number of the customer. It appears in the White Pages of the telephone directory and in the underlying carrier's Directory Assistance records. The designation in the listing will be provided according to the rules above.
2. Indented Listings - Indented listings appear under a standard listing and may include only a designation, address and telephone number. Indented listings are allowed only when a customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. An example would be:

Smith, John MD  
Office 125 Portland 555-4180  
Residence 9 Glenway 555-8345

3. Alternate Telephone Number Listings and Night Listing - Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may have an alternate telephone number listing or a night listing such as the following:

If no answer call (telephone number)  
Night calls (telephone number)  
Night calls after \_ PM (telephone number)  
Nights, Sundays and holidays (telephone number)  
5 PM to 9 AM weekdays, noon Saturday until 9 AM Monday and  
holidays (telephone number)

Such listings may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished the same customer, or one of the customer's PBX trunks not included in the incoming service group, or the service furnished a different customer.

4. Duplicate Listing - Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.
5. Reference Listing - A customer having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.
6. Cross Reference Listing - A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.
7. Extra Lines of Information - Descriptive text that does not have a telephone number. (N)

---

## DIRECTORY LISTINGS

### D. NON-PUBLISHED SERVICE (Unlisted Numbers)

#### 1. General

Non-published service means that the customer's telephone number is not listed in the directory, nor does it appear in the incumbent underlying carrier's Directory Assistance records.

#### 2. Regulations

This service is subject to the rules and regulations for E911 Service.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly rates the customer paid for non-published service.

The customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the number of a non-published service or the disclosing of said number to any person.

#### 3. Rates and Charges

There is a monthly rate for each non-published service as outlined below. This charge does not apply if the customer has other listed service at the same location; if the customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Other exceptions:

- a. Semi-public service.
- b. Special reversed charge service
- c. Foreign exchange service where the customer is also furnished exchange service from the normal central office.
- d. Where the customer has other listed service in the alphabetical directory for the territory in which the customer is located, provided the service is of the same class and in the same name.

DIRECTORY LISTINGS

E. FREE LISTING

These listings are free:

1. One listing for each individual line service or PBX system.

F. RATES FOR ADDITIONAL LISTINGS

There is a monthly rate for additional listings. This charge takes effect as soon as the listing is shown on the underlying carrier's Directory Assistance Records. The monthly rate for each individual listing is as follows:

		Monthly Rate		
		<u>Business</u>	<u>Work@Home</u>	
1.	Standard Additional Listing	\$11.55	\$11.55*	(I)
2.	Indented Additional Listing	\$11.55	\$11.55*	
3.	Alternate Telephone Number and Night Listing			
	First Line	\$11.55	\$11.55*	
	Each Additional Line	\$11.55	\$11.55*	
4.	Duplicate Listing			
	Night listing requiring two or more lines			
	First Line	\$11.55	\$11.55*	
	Each Additional Line	\$11.55	\$11.55*	
	Other Duplicate Listings, each	\$11.55	\$11.55*	
5.	Reference and Cross Reference Listing			
	First Line	\$11.55	\$11.55*	
	Each Additional Line	\$11.55	\$11.55*	
6.	Extra Lines of Information	\$12.00	\$12.00	(I)
7.	Non-Published Service	\$3.65	\$3.65	

No charge applies to a caption or sub-caption except as provided above.

\* This service is grandfathered as of November 8, 1996.



---

OPERATOR SERVICES

A. DIRECTORY ASSISTANCE (DA) SERVICE

1. General

Directory Assistance (DA) is a service provided by a Directory Assistance operator whereby a customer may obtain assistance in obtaining a telephone number.

2. Regulations

a. There will be a charge for Directory Assistance as specified in the Charges section below. All requests for Directory Assistance will be charged with the exception of those circumstances listed in Paragraph c. below.

b. A given number of telephone numbers may be requested of the Directory Assistance operator per month without charge per individual line as outlined below. Numbers requested over any of the customer's lines which are billed on the same account are applied against the customer's total allowance of numbers for all lines or primary non-restricted stations subscribed for on that account.

c. No charge applies for:

- 1) Calls for local and intraLATA directory assistance originating from all coin telephones, including customer owned coin operated telephones.
- 2) Calls for Directory Assistance placed from telephones served by central office equipment of other telephone companies.
- 3) Requests for telephone numbers, which result in the calling party receiving a wrong number from the Directory Assistance Operator provided that the calling party reports the wrong number to the Company.
- 4) Requests for telephone numbers of non-published service, as defined by tariff.

3. Rates and Charges

Numbers requested in excess of the monthly allowance are charged as outlined below. Requests for information other than telephone numbers will be charged for as requests for numbers. The Directory operator will only handle one number request per call. If a customer has many requests, the customer may choose to utilize the Directory Operator by Appointment Service offered by the Company.

	Per Call Charge		Monthly Allowance	
	<u>Business</u>	<u>Work@Home</u> *	<u>Business</u>	<u>Work@Home</u> *
DA, One Number Request	\$0.45	\$0.45	0	0

\* This service is grandfathered as of November 8, 1996.

---

OPERATOR SERVICES

B. DIRECTORY ASSISTANCE BY APPOINTMENT SERVICE

1. General

Directory Assistance by Appointment Service enables a customer to arrange a specific appointment with a Directory Assistance operator to obtain large quantities of telephone numbers through a single telephone call.

2. Regulations

- a. Telephone numbers will be obtained from the underlying carrier's Directory Assistance Records.
- b. Non-published numbers will not be released, and the operator will inform the customer that the requested number is non-published.
- c. No credit shall apply for a completed search on a non-published number or an unsuccessful telephone number search.
- d. Collect calls to the appointment service will be denied.
- e. The caller will provide the operator names and addresses for the numbers requested.
- f. There will be specific charges for this service which are described below.
- g. Appointments will not be scheduled on less than 24 hours' notice or more than 30 days in advance.
- h. A single appointment set up charge will apply to all appointments made at one time. A maximum of ten appointments can be made for a 30-calendar day period.
- i. There are no exemptions from charges resulting from use of the Directory Operator by Appointment service.
- j. Only telephone numbers within the Company SMSA will be furnished under this service.

3. Rates and Charges

		Rates	
		<u>Business</u>	<u>Work@Home</u>
a.	Appointment Set Up Charge, per call	\$14.00	\$14.00
b.	Appointment Usage Rate, per minute or fraction thereof	\$0.80	\$0.80

---

## OPERATOR SERVICES

### C. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)

#### 1. General

Where facilities permit, Directory Assistance Call Completion (DACC) allows customers the option to have their local or intraLATA calls completed to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number.

#### 2. Regulations

- a. The regulations and charges apply to calls placed to Directory Assistance from within the Company service area. These regulations and charges are in addition to the regulations, rates and charges found elsewhere in the Company's tariff.
- b. The DACC charge will apply only to completed calls.
- c. The Directory Assistance charge will apply in addition to the DACC charge as specified in the DA Charge section above.
- d. There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as specified earlier in this section.
- e. Toll rates for calls completed through DACC will be measured from the originating to the terminating point and will not include mileage to and from the Directory Assistance service location.
- f. Alternate billing is available for restricted lines, through Collect, Bill to Third, Person-to-Person, or Calling Card options. The surcharge associated with the option requested will apply in addition to the Directory Assistance and DACC charges. Calls completed to a number outside the local calling area will also incur applicable message toll rates.  
  
Restricted lines are IntraLata identified as coin, hotels/motels, hospitals and colleges.
- g. DACC calls will not be completed to non-published numbers, 700, 800 or 900 prefixes.
- h. Calls from COCOTS will be the standard DA announcement and DACC will not be offered.

---

## OPERATOR SERVICES

### C. DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)

#### 2. Regulations (Cont'd)

- i. A given number of telephone numbers may be completed by the Directory Assistance audio response system per month without charge per individual line as outlined below. Numbers completed over any of the customer's lines which are billed on the same account are applied against the customer's total allowance of numbers for all lines or primary non-restricted stations subscribed for on that account.

#### 3. Exemptions

- a. Calls for Directory Assistance from handicapped persons who have requested exemption from the Directory Assistance charge and who have been certified to the Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of New York or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for the use of the facilities of an agency for the blind.
- b. Calls for Directory Assistance from persons who have requested exemption from the Directory Assistance Charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Company and the Company's acceptance of the form.
- c. Requests for telephone numbers, which result in the calling party receiving a wrong number from the Directory Assistance Operator provided that the calling party reports the wrong number to the Company.

#### 4. Types of DACC

Fully-Automated DACC - The customer receives the requested directory number and accepts DACC. The DACC portion of the call will automatically be billed as shown in the Charges section below.

Operator-Handled DACC - The customer calls DA from the operator from a restricted line and receives the requested directory number and the operator then keys a different billing number for the DACC portion of the call.

---

OPERATOR SERVICES

C. DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)

5. Rates and Charges

1. Numbers requested in excess of the monthly allowance are charged as outlined below. These rates are in addition to all rates and charges applicable for service with which Directory Assistance Call Completion may be furnished.

	Per Call Charge		Monthly Allowance	
	<u>Business</u>	<u>Work@Home</u> *	<u>Business</u>	<u>Work@Home</u> *
DACC	\$0.35	\$0.35	0	0

\* This service is grandfathered as of November 8, 1996.

---

OPERATOR SERVICES

D. ENHANCED DIRECTORY ASSISTANCE AND CALL COMPLETION (EDACC)

1. General

Enhanced Directory Assistance and Call Completion (EDACC) Service allows customers the option to have their calls completed to a requested number by either the Directory Assistance operator or the audio response system that provided the requested directory number.

2. Regulations

- a. The EDACC charge will apply only to completed calls.
- b. EDACC is available where technically feasible.
- d. Calls will be carried by any interLATA service provider that has a Billing and Collections Agreement with the Company.

3. Rates and Charges

	Per Request Charge	
	<u>Business</u>	<u>Work@Home</u> *
a. EDACC, per Call	\$0.75	\$0.75

\* This service is grandfathered as of November 8, 1996.

---

OPERATOR SERVICES

E. INTERCEPT CALL COMPLETION (ICC) SERVICE

1. General

Where technically feasible, Intercept Call Completion (ICC) allows the caller to be automatically connected to a customer's new telephone number after receiving the intercept message. This service is available to customers that move within the Rochester LATA.

2. Regulations

- a. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- b. ICC is available where the Company's underlying carrier's facilities are available, and conditions permit.
- c. The minimum service period for ICC is three months for business customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- d. With ICC, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the ICC customer incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- e. Except with regard to the provision of ICC, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with it is invalid.
- f. Charges will be credited for completion of calls to wrong numbers, incomplete connections or calls with unsatisfactory transmission.

3. Rates and Charges

- a. The rates shown below are in addition to all rates and charges for service with which Intercept Call Completion may be furnished.

	Monthly Rate	
	<u>Business</u>	<u>Work@Home</u> *
Interception Call Completion (ICC) Service	\$20.00	\$10.00

A record order charge will apply if ICC is added after the move/disconnect order is written. If ICC is requested at the same time that the move/disconnect order is initiated, only the basic order charge associated with the move will apply.

\* This service is grandfathered as of November 8, 1996.

---

## OPERATOR SERVICES

### F. OPERATOR ASSISTED LOCAL CALLING

#### 1. General

Operator handled calls using the assistance of the operator, except that the additional charge for operator handled calls will not apply when the Company underlying carrier operator:

- a. reestablishes a call which has been interrupted after the called number has been reached or,
- b. reaches the called telephone number where facilities are not available for customer dial completion or,
- c. establishes calls for handicapped persons who have been accorded "dial operator" privileges.

Operator Assisted Local Calls originated from or billed to a flat rate service may result in messages being billed to flat rate customers.

When such calls are originated from or billed to a message rated service, the calls will not be applied against any monthly allowance for local calls.

These charges will appear in the toll section of a customer's monthly bill. Each charge will include the surcharge plus any other applicable charge.

Collect calls to coin telephones and transfers of charges to third numbers which are coin telephones will not be accepted.

#### 2. Definitions

- a. Billed to Third Number - Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.
- b. Collect - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.
- c. Person-to-Person - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.



---

OPERATOR SERVICES

F. OPERATOR ASSISTED LOCAL CALLING (Cont'd)

3. Rates and Charges

a. The following charges will apply for completed local calls. These rates will apply for coin originated local calls, non-coin originated timed and untimed local calls, local dial-it calls, and requests for local Busy Line Verification, Interrupt and Directory Assistance Services. The following surcharges will apply in addition to the charges for the calls as set forth in various sections of this tariff.

a. All State and Local Taxes apply to rates as referred to in this Tariff.

c. Operator Handled Telephone Communication Rate Schedule:

In addition to the Dial-up rates, the following charges apply per message:

	<u>Per Call</u>
Billed to Third Number	\$6.00
Collect	\$6.00
Person-to-Person	\$4.00

---

## SERVICE CHARGES

### A. GENERAL

Service Charges are one-time charges which apply to the ordering, installing or changing of telephone service and other telephone facilities. Service Charges include (1) Service Charges, (2) Additional Line Charges, (3) Premises Visit Charges, (4) Primary Interexchange Carrier (PIC) Change Charge, (5) Primary Local Carrier (PLC) Change Charge, as further described below:

1. Services Charges – Apply per customer order for all work or service to be provided at one time on the same premises, for the same customer. Either the Basic Order Charge or the Record Order Charge will apply dependent on each situation as described below.

a. Basic Order Charge:

Applies on connections, moves and access line service. This charge includes work for connecting or changing one central office line.

b. Record Order Charge

Applies on miscellaneous orders for moves, changes or additions to customer premises equipment which remains regulated, with no associated central office work involved.

Applies on orders for additional listings, service transfers, changes to non-published service and changes in current listings which involve only a change in Company records.

Applies on orders for number changes, addition or rearrangement of hunting (call handling) and changes between residence service classification and business service classification.

c. Record Order Charge Waivers

The Record Order Charge is waived when customers request a change in their billing name, but do not request a change in their directory listing.

The Record Order Charge is waived when a customer's service is terminated, and their listing removed from Company records due to death.

---

## SERVICE CHARGES

### A. GENERAL (Cont'd)

#### 2. Additional Lines Charges

Apply per additional central office line for connections or changes in type or class of service and for mileage circuits as specified below. They cover work for connecting or changing a central office line and the associated central office equipment. They also apply to non-customer premises rewires as defined in Section 6.

#### 3. Premises Visit Charges

Apply per customer order for all work or service to be provided at one time on the same premises for the same customer. A Premises Visit Charge applies to each premises visited when more than one premises is involved. When more than one visit to a premise is required to complete the requested work, only one Premises Visit Charge applies. This charge applies only when the purpose of the premises visit is to add or modify customer premises equipment which remains regulated.

#### 4. Primary Interexchange Carrier (PIC) Change Charge

A PIC Change Charge applies each time a customer changes the primary interexchange carrier associated with their line after the initial installation of service. This charge is applied to single lines or Centrex groups, whichever is applicable. The amount of this charge will differ depending upon the customer's status as a Frontier "Member" or "Non-Member". A member is defined as any customer who has purchased both their local service and interLATA long distance service through Frontier Communications of Rochester.

#### 5. Primary Local Carrier (PLC) Change Charge

A Primary Local Carrier (PLC) Change Charge applies each time a customer changes primary local carrier. This charge is applied to single lines or Centrex groups, whichever is applicable. The amount of this charge will differ depending upon the customer's status as a Frontier "Member" or "Non-Member". A member is defined as any customer who has purchased both their local service and long distance service through Frontier Communications of Rochester.

One or more of these charges may apply to each customer order depending on the work functions to be performed.

---

SERVICE CHARGES

A. GENERAL (Cont'd)

6. Restoral Charges

Pursuant to the Billing and Collection Settlement Agreement, a Restoral Charge applies each time a service is reconnected after suspension or termination for non-payment, therefore cancellation of the service. This charge applies only to the central office lines.

7. Touch Calling Service

Touch Calling Service allows calls to be placed by using a telephone equipped with push buttons instead of a rotary dial.

Touch Calling Service requires special equipment in the underlying carrier's central office and is provided only on individual lines, semi-public service, PBX service and Centrex service in those central offices that have the necessary equipment.

	<u>Monthly Rate</u>
Touch Calling Service Business Access Line, each line	\$1.40

---

SERVICE CHARGES

B. SCHEDULE OF CHARGES

	Nonrecurring Charge	
	<u>Business</u>	<u>Work@Home *</u>
Basic Order Charge	\$34.95	\$29.95
Record Order Charge	\$17.95	\$10.95
Additional Line Charge	\$34.95	\$29.95
Premises Visit Charge	\$49.95	\$27.95
PIC Change Charge (Single Line) - Member	\$10.00	\$10.00
PIC Change Charge (Single Line) - Non-member	\$10.00	\$10.00
PIC Change Charge (Centrex Group) - Member	\$29.00	\$29.00
PIC Change Charge (Centrex Group) - Non-member	\$29.00	\$29.00
PLC Change Charge (Single Line) - Member	\$0.00	\$0.00
PLC Change Charge (Single Line) - Non-member	\$10.00	\$10.00
PLC Change Charge (Centrex Group) - Member	\$0.00	\$0.00
PLC Change Charge (Centrex Group) - Non-member	\$29.00	\$29.00
Restoral Charges	\$34.71	\$21.90
Touch Calling Service Business Access Line, each line	-	-

\* This service is grandfathered as of November 8, 1996.

---

SERVICE CHARGES

C. REGULATIONS

1. Additional Line Charges shall apply to each change in type, grade or class of service and for changes to or from Touch Calling Service in excess of one line per customer order. They also apply to non-customer premises rewires as defined in Section 6 and to connections or changes of the following lines in excess of one per customer order.

a. For each additional:

Individual Line	Semi-Public Line	Intercept Line
Access Line	PBX Trunk	
Central- C.O. Line	Off-Premises Extension Line	

b. For each termination, in excess of one, of the following lines when the terminations of such lines are in different buildings (one charge per building):

Intercommunications Line	Private Line
Leased Channel	Tie Line

---

SERVICE CHARGES

D. OTHER SERVICE CHARGES

1. Insufficient Check Charges

- a. When a check is deposited by the Company for payment of any charges and it is returned by a bank because of insufficient funds being on deposit by the customer, the following charges will apply:

	Per Occurrence	
	<u>Business</u>	<u>Work@Home</u> *
Insufficient Check Charge	\$15.00	\$10.00

This charge is in addition to all other charges assessed by the bank and the Company.

2. Return Payment Charge

- a. When any form of payment, other than a check, that has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Return Payment Charge. The following charges will apply:

	Per Occurrence	
	<u>Business</u>	<u>Work@Home</u>
Return Payment Charge	\$15.00	\$10.00

This charge will be in addition to any charges assessed by any bank.

\* This service is grandfathered as of November 8, 1996.

---

SERVICE CHARGES

D. OTHER SERVICE CHARGES (Cont'd)

3. Late Payment Charges

- a. Customer bills are due when they are rendered. A customer is in default unless payment is made on or before the due date specified on the bill.

If payment is not made within 25 days of the date of the bill, a late payment charge of 1 1/2 percent late payment charge will apply to all business customers. These charges will apply to all post billed balances outstanding including both arrears and unpaid late charges.

If payment is not received in two months for pre-billed services a late payment charge of 1 1/2 percent will be applied to all pre-billed balances outstanding including both arrears and unpaid late charges for business customers.

The late payment charge does not apply to government agencies of the State of New York. These agencies are required to pay interest charges after the expiration of the permitted payment period in accordance with Article XI-A of the State Finance Law, Chapter 153 of the Laws of 1984.

- b. Definitions

Post billed - A post billed service is one that is not billed for until the service is performed. Examples of post billed services include: toll messages, local message units and nonrecurring charges.

Pre billed - A pre billed service is one that is billed prior to rendering the service. Examples of pre billed charges include: rental of customer premises equipment and leasing of access lines.



---

SERVICE CHARGES

E. CHARGES TO CONDITION ACCESS LINES FOR COMPATIBILITY WITH DATA MODEMS

A Nonrecurring charge per access line will apply for situations in which conditioning must be performed to allow compatibility with data modems. Transmission rates exceeding 4800 baud are not guaranteed for this service.

Conditioning Charge, per line                      \$260.00

F. INSTALLATION CHARGES

1. General

In addition to service charges, as specified in this Section, installation charges apply to installations, moves and changes of certain facilities and equipment which remain regulated.

2. Reuse of Facilities in Place

No Installation charge applies when such facilities are reused in place and such reuse does not require any work by the Company or its underlying carrier.

3. Charges

Installation charges are specified in the particular sections of this Tariff covering the facilities involved. Where specific installation charges are not indicated, and where reference is made to this section, the following schedule of Time and Material charges will apply for equipment and inside wiring work performed on the customer's premises on a regulated basis.

In all cases, if the actual time to complete the installation is less than the maximum quoted to the customer, the customer will be charged for the actual amount.

The maximum labor charge cannot exceed the average labor charge by more than 25% and is applicable to customers with less than three lines or stations.

For customers with three or more lines or stations, a maximum labor charge will apply only when the customer elects to have a labor and materials cost estimate (presurvey) performed.

When a presurvey (desk or on-site) has been conducted and the customer refuses the estimated labor charges, a presurvey charge will apply. (Exceptions: U.S. Government Accounts)

These charges also apply for visits by the Company's or its underlying carrier's personnel to the customer's premises where the service difficulty or trouble report results from customer owned equipment connected to the Company's or its underlying carrier's lines.

---

SERVICE CHARGES

F. INSTALLATION CHARGES (Cont'd)

		Nonrecurring Charge	
		<u>Business</u>	<u>Work@Home</u> ***
4.	Schedule of Time and Material Charges		
a.	Normal Working Hour Times Charges		
	1) First 1/2 hour or fraction thereof	\$30.00	\$20.00
	2) Each additional 1/4 quarter hour or fraction thereof	\$15.00	\$10.00
b.	Non-Standard Material Charges *		
	1) 3 pair Teflon wire, per foot	\$0.00	\$0.00
	2) 25 pair Teflon wire, per foot	\$0.00	\$0.00
c.	Presurvey Charge **	\$0.00	\$0.00

\* These charges apply in addition to Time Charges.

\*\* Only applies where customer refuses presurvey estimate.

\*\*\* This service is grandfathered as of November 8, 1996.

---

## SERVICE CHARGES

### G. REWIRES

#### 1. Definition - Non-Customer Premises Rewires

Rearrangements made at the customer's initiative such as the following, are classified as non-customer premises rewires:

- a. Provision of change in or discontinuance of line hunting arrangements subsequent to connection of line, each line.
- b. Changes in type of line treatment on tie lines, each line.
- c. Interchange of numbers on two or more individual lines, per line.
- d. Interchange of individual lines and changes to and from access lines, per line.
- e. Changes in termination in the central office, such as changes to different circuits for alarm circuits, each circuit.
- f. Relocation of drop wires, each.
- g. Change from aerial service to buried service in a customer provided trench.

#### 2. Rates and Charges

Service Charges and an additional line charge will apply to non-customer premises rewires as specified in Section 10, Time and Material pricing, as specified in this section, will apply to customer premises rewires.

---

SERVICE CHARGES

H. CHANGES IN TYPE, GRADE OR CLASS OF SERVICE

1. Definitions

Types of service: measured and flat.

Grades of service: individual and PBX service.

2. Charges

- a. Changes to business service or to Service Charges, and for each line in excess of one different grade of business service of one changed, an Additional Line Charge shall apply as specified for Business Service in Section 6.
- b. Changes requiring installation of a semi-Service Charges, and for each line in excess of one public coin telephone changed, and Additional Line Charge and for each Semi-Public Coin Station connected, Installation Charges shall apply.
- c. Changes requiring replacement of a Service Charges, and for each line in excess of one coin telephone by a non-coin one changed, an Additional Line charge, and for telephone each station connected, Installation charges shall apply as specified for Business Service in Section 6.

---

SERVICE CHARGES

I. SUSPENSION OF SERVICE AT CUSTOMER'S REQUEST

1. General

If the customer requests it, the Company will suspend incoming and outgoing service on the customer's access line for a period of time not longer than one year. The equipment is left in place and directory listings are continued without change. If the customer requests it, the Company will tell callers that the customer's calls are being taken at another number.

The period during which service is suspended will not be included in determining the minimum charge applicable to any service offering.

Service may be established at a new location and immediately suspended provided the customer occupies the premises. Suspension of service may continue only as long as the customer retains the right of occupancy.

2. Rates and Charges

There is some reduction in monthly service rates for suspended service, as shown below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction, during a period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
First month or less	Regular monthly rate (no reduction)
Each additional month up to and including six months	1/2 regular rate
Each month after six to the one-year limit	Regular monthly rate (no reduction)

## SERVICE CHARGES

### J. CUSTOMER INITIATED TELEPHONE NUMBER CHANGES

#### 1. General

If a customer requests it, and the required Company facilities or underlying carrier facilities are available, the Company will change his/her telephone number. Such a change is subject to the regulations specified in Section 1.

#### 2. Charges

Service Charges apply, and for each number in excess of one change, an Additional Line Charge applies.

---

## TAXES AND SURCHARGES

### A. STATE AND LOCAL REVENUE TAXES

#### 1. State Revenue Taxes

Rates and charges that apply to the provision of telephone service are subject to New York State revenue taxes. The applicable Gross Revenue Surcharge rates are shown in B. following. Any changes to these rates will be filed on 15 days' notice to the Commission, or as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the Company will file revised surcharges as directed by the Commission.

#### 2. Local Utility Gross Revenue Taxes

Rates and charges that apply to the provision of telephone service may be subject to gross revenue taxes imposed by certain municipalities.

The surcharge percentage applies to monthly local rates and charges. Surcharge percentages are adjusted on short notice to reflect changes in taxes.

Surcharges as identified in this section.

---

TAXES AND SURCHARGES

B. GROSS REVENUE TAX SURCHARGE

1. The Gross Revenue Tax Surcharge rates are as follows:

	<u>Gross Revenue Tax Surcharge</u>
<u>IntraLATA Toll Service</u>	
October 1, 1998 - December 31, 1998	3.9000%
January 1, 2000 - June 30, 2000	3.1000%
July 1, 2000 – March 31, 2013	2.8000%
April 1, 2013 and Beyond	2.9600%
<u>Resale Service *</u>	
October 1, 1998 - December 31, 1998	0.8000%
January 1, 2000 - June 30, 2000	0.8000%
July 1, 2000+	0.4000%
<u>All Other Services</u>	
October 1, 1998 - December 31, 1998	4.1000%
January 1, 2000 - June 30, 2000	3.3000%
July 1, 2000 – March 31, 2013	2.9000%
April 1, 2013 and Beyond	3.03%

\* To qualify for this rate, resellers must either be included in the list of resellers that New York State Department of Taxation and Finance publishes called "Publication 41, Treatment of Sales for Resale under Sec. 186 (e) of the Tax Law" or must possess and provide to underlying carrier a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

Issued in compliance with New York Public Service Commission's Order in Case 95-M-0752, adopted December 13, 1995.



---

TAXES AND SURCHARGES

B. GROSS REVENUE TAX SURCHARGE (Cont'd)

2. The Local Utility Gross Revenue Taxes are as follows:

<u>Locality</u>	<u>Tax District *</u> <u>Code</u>	<u>Surcharge</u> <u>Percentage</u>
Cities		
Canandaigua	70	1.01%
Rochester	59	3.0928%
Villages		
Avon	13	1.01%
Brockport	62	1.01%
Caledonia	15	1.01%
Dansville	28	1.01%
East Rochester	55	1.01%
Fairport	53	1.01%
Geneseo	18	1.01%
Honeoye Falls	45	1.01%
Leicester	21	1.01%
LeRoy	08	1.01%
Mt. Morris	25	1.01%
Nunda	30	1.01%
Perry	A1	1.01%
Pittsford	56	1.01%
Scottsville	66	1.01%
Silver Springs	95	1.01%
Warsaw	A5	1.01%
Webster	64	1.01%

\* The tax district code shown is the Telephone Company code for the tax district.

---

TAXES AND SURCHARGES

C. NON-ADJACENT EXTENDED AREA SERVICE

1. General

A monthly surcharge will apply to those exchanges which are provided with non-adjacent, flat-rate Extended Area Service (EAS).

2. Rates and Charges

Monthly Surcharge

Work@Home Service \*

\$1.25

3. Exchanges in which non-adjacent, flat-rate EAS is provided are as follows: Avon, Bergen, Brockport, Caledonia, Canandaigua, Churchville, East Rochester-Pittsford, Fairport, Geneseo, Hamlin, Hemlock, Henrietta, Honeoye Falls-Lima, Livonia, Rochester, Rush, Scottsville, Victor, Webster and West Webster.

\* This service is grandfathered as of November 8, 1996.

---

MISCELLANEOUS SERVICES

A. DISCOUNTED TOLL SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH

1. General

Handicapped persons who have been certified to the Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a 50% reduction on the following charges:

- a. Intrastate intra-LATA toll messages placed from within the Company territory.
- b. Local messages billed to the handicapped person's telephone service.
- c. Monthly mileage charges for leased channels and private line circuits furnished to the handicapped person for use in non-voice communication.

2. Regulations

a. Qualification

Those qualifying for the toll discount are persons whose impairment is such that competent authority would certify them as being unable to use the telephone for voice communication.

The following are guidelines for qualification:

Hearing impaired - persons with a binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "Guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech impaired - persons with impairment of 65% or higher on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories; audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment", 109-111, American Medical Association, 1971.

---

MISCELLANEOUS SERVICES

A. DISCOUNTED TOLL SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH  
(Cont'd)

2. Regulations (Cont'd)

b. Certification

Acceptable certifications are (1) those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York or (2) pre-existing Certifications establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for use of facilities of an agency for persons with hearing or speech impairment.

c. Billing

The discount will be handled through a special toll credit card which may be used from any telephone within the Company's territory. The credit card may be used outside the Company's territory with the rate treatment noted below. Such calls will appear on the customer's monthly bill.

d. Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

- 1) The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within the Company's operating territory, but he or she does not need to have service from the Company.
- 2) Another party may agree to accept responsibility for payment of charges incurred through use of the Special Credit Card by the applicant. Where this option is chosen, the person accepting this responsibility must be 18 years of age or older but does not need to reside within the Company's territory.

In either case, the applicant is the only authorized user of the toll credit card. If the person accepting payment responsibility has service within the Company's territory, charges will be billed on the regular monthly bill; otherwise a separate bill will be sent.

MISCELLANEOUS SERVICES

A. DISCOUNTED TOLL SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH  
(Cont'd)

3. Rates and Charges

Prior to applying the 50% discount, calls will be rated using DD rates, with the exception of person-to-person calls. If the card is used outside the Company's territory, it will be treated as a normal toll credit card, with applicable operator handled charges and with no 50% discount.

---

MISCELLANEOUS SERVICES

B. NEW YORK RELAY SERVICE

1. General

As an additional service to customers with impaired hearing or speech, the Company will participate in the New York Relay Service contingent on the following regulations:

The Company will provide access to the Telecommunications Relay Service (TRS), pursuant to an agreement with the designated TRS provider for the State of New York. The service permits telephone communications between hearing and/or speech impaired people who must use Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and other telephone users. Calls made through the New York Relay Service will be routed to the Relay Center of the TRS provider for the State of New York by dialing an 800 number or 711 for some services. At the New York Relay Service Center, a specially trained Operator, makes the connection between the two callers and facilitates the call. A specific 800 number has been designated for both impaired and non-impaired customers to use. These numbers are available through the business office.

Beginning April 1, 2001, New York Relay Service customers who use a text telephone (TTY) will have the ability to communicate with the following voice users new enhanced services:

- Spanish to Spanish Relay Service: Spanish speaking and TTY users of the Relay service may now call an 800 to access specially trained operators to facilitate calls in Spanish;
- Speech to Speech Relay: Individuals with Speech Disabilities may now access specially trained Relay operators to facilitate calls between consumers with speech disabilities and others by dialing an 800 number;
- Pay per Call Services: Relay users who wish to access Pay per call services may do so by calling a 900 number. This number will access a New York State Relay operator, who will then complete the request pay per call service. Relay users will not incur a charge for the call to the relay service, but will incur charges from the pay per call provider; and
- Turbo Code™: Relay users who have specially equipped TTY machines now have the ability to transmit TTY text at up to 110 words per minute.

---

MISCELLANEOUS SERVICES

B. NEW YORK RELAY SERVICE (Cont'd)

2. Regulations

- a. Each call to the New York Relay Service is handled in strict confidence.
- b. The Relay Operator has been trained to help conversations flow accurately and easily
- c. There is no limit on the number of times you may use the service, and there is no cost.
- d. Only intrastate calls can be completed using the New York Relay Service.
- e. The New York Relay Center is operational 24 hours a day, seven days a week.
- f. Charges for calls placed through the Relay Center will be billed as Direct Distance Dialed (DDD) from the point of origination to the point of termination. The actual routing of the call is independent from what is billed.
- g. Calls made using the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by the Company or TRS provider.
- h. The following calls may not be placed using the Relay Service:
  - 1) calls to informational recordings and group bridging services;
  - 2) calls to time or weather recording messages;
  - 3) operator handled conference service and other teleconference calls; and
  - 4) calls from coin telephones when the payment method is coins.
- i. Local calls using New York Relay Service will be completed at no charge when calling from a pay telephone. Toll calls using a calling card can be made from a pay telephone with charges being the same or less than if paid with coin. Pre-paid cards can also be used (check with your card provider regarding costs).

---

MISCELLANEOUS SERVICES

B. NEW YORK RELAY SERVICE (Cont'd)

3. Liability

Under the agreement reached with the TRS provider for the State of New York, that provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer agrees, to release, defend and hold the Company harmless for, all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person.



---

MISCELLANEOUS SERVICES

C. PROMOTIONS

The Company may engage, from time to time, in special promotional service offerings, service trials, special arrangements or demonstrations, designed to attract new customers, to stimulate customer usage, and/or to increase existing customer awareness of Company service. These offerings will be limited to certain dates, times, and locations determined by the Company. The specific rates, terms, and/or conditions applicable to each promotional offering will be filed with the Commission and take effect on one day's notice.

---

## EMERGENCY REPORTING SERVICES

### A. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

#### 1. General

- a. Universal Emergency Telephone Number Service (911 Service) is an arrangement of the Company's underlying carrier's central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an underlying carrier operator if all lines to an emergency report center are busy. If no emergency report center subscriber exists for a central office entity, a telephone user who dials the number 911 will be routed to an underlying carrier operator. No charge applies for calls to the 911 number. Calls will be routed to only one emergency report center per central office.
- b. Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area within the County of Monroe and elsewhere in the serving area subject to the availability of stored program control central office facilities. No charge applies for calls to the 911 number.

#### 2. Regulations

- a. The furnishing of 911 service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing 911 service is set forth in Section 8, Paragraph B.2. New York Relay,
- b. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, and address associated with the originating station location are furnished to the PSAP.

---

EMERGENCY REPORTING SERVICES

A. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

2. Regulations (Cont'd)

- c. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of E911 Service. The customer agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The customer also agrees to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of E911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 Service hereunder, and which arise out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

---

## EMERGENCY REPORTING SERVICES

### B. UNIVERSAL NON-EMERGENCY TELEPHONE NUMBER SERVICE

#### 1. General

Universal Non-Emergency Telephone number Service (311 Service) is an arrangement of the Telephone Company central office and trunking facilities whereby any telephone user in the service area who dials the number 311 will reach the emergency report center that corresponds to the telephone from which the number is dialed.

#### 2. Definitions

Automatic Location Identification (ALI): The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the Public Safety Answering Point (PSAP) for display. Additional numbers with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI): The calling party's ANI telephone number is forwarded to the 311 Control Office and to the PSAP's Display and Transfer Units.

Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and the Automatic Location Identification (ALI) features.

End Office: The Central Office (s) in the 311 system for which 311 calls are originating.

Master Street Address Guide (MSAG): A list of all street and address ranges in a specific geographic area (Subscribing Governmental Agency).

Public safety answering Point (PSAP): An answering location for 311 calls originating in a given area. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or employees of a common bureau serving a group of such entities, and not be agents or employees of the Telephone Company.

Selective Routing (SR): A feature that routes a 311 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

---

EMERGENCY REPORTING SERVICES

B. UNIVERSAL NON-EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations

- a. 311 service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of non-emergencies by the public.
- b. The determination of the public safety agencies which participate in a 311 service and the control and staffing of the non-emergency report center shall be the responsibility of the end user; provided, however that at least one of the participating public safety agencies shall be a law enforcement agency.
- c. When a customer places a call to 311, ALI information including address will be given to Public Safety answering point.
- d. 311 service is furnished for receipt of incoming calls only.
- e. The Telephone Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls.
- f. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.
- g. Other exchange service shall be subscribed to at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls.
- h. 311 information consisting of the names, addresses, and telephone numbers of telephone customers whose listing are not published in directories, or listing in Directory Assistance Offices, is confidential. Information will be provided on a call by call basis only for the purposes of responding to a call.
- i. All installations of 311 must serve the total number of main stations within the jurisdiction of the municipality which are within the serving area of the Telephone Company.
- j. This tariff provides for the normal inspection and monitoring of facilities to discover errors, defects or malfunctions in the service. The Dispatch Fee will apply when a repair visit to the customer's premises determines that the trouble is a result of customer owned and maintained equipment.

---

EMERGENCY REPORTING SERVICES

B. UNIVERSAL NON-EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations (Cont'd)

- k. The 311 calling party, by dialing 311, waives the privacy afforded by the non-listed and non-published service to the extent that the telephone number and address associated with the originating station location are furnished to the PSAP.
- l. This service is offered solely as an aid in handling assistance calls in connection with non-emergencies for fire and police. The Telephone Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused or claimed to be caused, directly or indirectly by the use of 311 Service. The customer agrees, except where the events, incidents, or eventualities set forth in this sentence are the results of the Telephone Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Telephone Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The customer also agrees to release, indemnify, defend and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 311 service features and the equipment associated therewith, or by any service furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 311 Service hereunder, and which arise out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them, or, which arise out of the negligence, other than gross negligence or willful misconduct, of the Telephone Company, its employees or agents.
- m. Serving boundaries of the Telephone Company and political subdivision boundaries may not coincide. It is the obligation of the customer to arrange for the handling of 311 calls that originate outside the Telephone Company's serving area but within the geographical boundaries of the customer's public safety jurisdiction.

4. Rates and Charges

Rates for 311, non-emergency service will be provided on an individual case basis.

---

## EMERGENCY REPORTING SERVICES

### C. UNIVERSAL REVERSE EMERGENCY TELEPHONE NUMBER SERVICE

#### 1. General

Universal Reverse Emergency Telephone Number Service is an arrangement between the Telephone Company and the PSAP to allow the PSAP to contact local residents and businesses in the event of an emergency. A download of the ALI database will give the PSAP the name and telephone numbers of all residents and businesses in a specific county so they may be contacted.

#### 2. Regulations

- a. Reverse E911 is furnished to municipalities and other government agencies (“Customers”) only for the purpose of sending a broadcast message out to local residents in the event of an emergency.
- b. The ALI information consists of the names, addresses and telephone numbers of local residents whose telephone listings are not published in directories, or listing in the Directory Assistance Offices. Such information is to be deemed confidential at all times. The information will be used in an emergency situation only.
- c. The Telephone Company in an agreed upon timeframe will download a file of the ALI database for the specific Customer and provide to the PSAP in an agreed upon format.
- d. This service is offered solely as an aid in handling assistance calls in connection with emergencies for fire and police. The Telephone Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused or claimed to be caused, directly or indirectly by the use of Reverse 911 Service. The Customer agrees, except where the events, incidents, or eventualities set forth in this sentence are the results of the Telephone Company’s gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Telephone Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others.

---

EMERGENCY REPORTING SERVICES

C. UNIVERSAL REVERSE EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

2. Regulations (Cont'd)

d. (Cont'd)

The Customer also agrees to release, indemnify, defend and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of Reverse 911 service features and the equipment associated therewith, or by any service furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing Reverse 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Customer, its user, agencies or municipalities, or the employees or agents of any one of them, or, which arise out of the negligence, other than gross negligence or willful misconduct, of the Telephone Company, its employees or agents.

e. Serving boundaries of the Telephone Company and political subdivision boundaries may not coincide. It is the obligation of the Customer to arrange for the handling of Reverse 911 calls to the local residents and businesses in the Telephone Company's serving area.

f. No data shall be accessed, used, imported/exported, copied, printed, distributed or released for any purposes other than as necessary to provide the outbound telephone notification service.

3. Rates and Charges

Rates for Reverse 911, non-emergency service will be provided on an individual case basis.



---

## INTRALATA TOLL SERVICE

### A. APPLICATION OF TARIFF

This tariff applies to intrastate/intraLATA message toll telephone service, hereinafter referred to as intraLATA toll, furnished by the Company within the Rochester LATA and originating in the toll rate centers set forth in the preceding concurring carrier section.

### B. GENERAL REGULATIONS

#### 1. Definition

IntraLATA message toll telephone service is that of furnishing facilities for telephone communication between telephones in different local calling areas within the Rochester LATA and originating in the toll rate centers of the connecting companies, in accordance with the regulations and schedules of charges specified in this section. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this section.

#### 2. The Company IntraLATA Toll rates apply to all toll traffic originating in the toll rate centers set forth above.

#### 3. Liability of the Company

All services listed in this section are covered by General Rules and Regulations as specified in Section 2 of the Catalog.

#### 4. Operator Handled Telephone Communication

Operator Handled Telephone Communications includes the following types of calls: calling card, collect, third number, special toll billing, requests to notify, time and charges and other station-to-station calls using the assistance of the operator.

#### 5. Time of Day

The time when connection is established, as provided in Section D. following, determined in accordance with the time—standard or daylight saving—legally or commonly in use at the point where the calling station is located, determines whether peak or off peak rates apply. This rule applies irrespective of the type of call.

When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

---

INTRALATA TOLL SERVICE

C. BASIS FOR ESTABLISHING RATES

1. IntraLATA message toll telephone rates between points (cities, villages or localities) are based on the airline distance between rate centers as established and are listed in Appendix A and rate steps as specified in Appendix B.
2. For the purpose of determining airline mileages, vertical and horizontal grid lines have been established across the State of New York. The spacings between adjacent vertical grid lines and between adjacent horizontal grid lines represent a distance of one coordinate unit. This unit is the square root of 0.1 expressed in statute miles (1670 feet).

A vertical (V) coordinate and a horizontal (H) coordinate have been computed mathematically for each rate center from its latitude and longitude location. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. Appendix A of this Tariff shows the V and H coordinates for each rate center in the Company Service Territory.

3. The distance between any two rate centers is determined as follows:
  - a. Obtain the V and H coordinates of each rate center by referring E. following.
  - b. Obtain the difference between the V coordinates of the two rate centers. Obtain the difference between the H coordinates of the two rate centers. The resulting mileage is determined by applying the following formula for V and H to the V and H coordinates of the two rate centers.

$$[(V_1 - V_2)^2 + (H_1 - H_2)^2]^{.5}$$

---

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE

1. Classes of Service

Two classes of two-point service are offered, namely, station-to-station service and person-to-person service. The rate application periods for these two classes of service are shown in D.4 following.

a. Station-to-Station Service

Station-station service is that service where the person originating the call:

- 1) Dials the telephone number desired, or
- 2) Gives to the Common Carrier operator the telephone number of the desired telephone station or system.

b. Person-to-Person Service

Person-to-person service is that service where the person originating the call specifies to the Common Carrier operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached.

When, after the telephone, mobile telephone, or branch exchange system called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile unit to be reached through or to any other station, department or office to be reached, the classification of the call remains person-to-person.

When the person originating the call wishes arrangements made in advance with a particular party, station or mobile unit for the establishment of a connection at a specified time (appointment call) the call is classified as person-to-person.

---

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

2. Collection of Charges

Charges for all classes of telephone calls are billed against or collected from the calling telephone billed number in all cases except under the following conditions:

- a. Charges may be billed against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called station, except as shown in D.2.e. below.
- b. Charges for station-to-station messages will also be billed against the called station in the case where the called customer contracts in advance for special reversed charge toll service.
- c. Charges may be billed to an authorized telephone as determined by the Company, other than the telephone originating the call or the telephone where the call is terminated (i.e., charges may be billed to a third number), except as shown in D.2.e. below.
- d. Charges may be billed to an authorized Calling Card number.
- e. Collect calls to coin telephones or Customer Owned Coin Telephones (COCOTS) and transfers of charges to third telephones which are coin telephones or COCOTS will not be accepted.

3. Initial and Overtime Periods

- a. Message toll rates are quoted in terms of initial and overtime periods.
  - 1) The initial period is the interval of time allowed at the rate quoted for toll connections between given points.
  - 2) The overtime period is the unit of time used for measuring and charging for time in excess of the initial period.

---

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

3. Initial and Overtime Periods (Cont'd)

b. Timing of Messages

- 1) On station-to-station calls, chargeable time begins when the connection is established between the calling telephone and the called telephone station.
- 2) On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 3) Chargeable time ends when the calling station “hangs-up”, thereby releasing the network connection. If the called station “hangs-up” but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Carrier Customer.
- 4) Chargeable time does not include time lost because of faults or defects in the service.
- 5) When exchange service is connected to a communications system through a service terminating arrangement or connecting arrangement, under the provisions of this tariff, chargeable time begins when a call from the telecommunications network terminates in or passes through the first multilane terminating system or terminal equipment on that communications system. It is the customer’s responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

---

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

4. Basic Message Toll Schedule

Rate Discounts and Application Periods

a. Application Periods

Rate discounts and application periods shown below apply for all toll messages including coin sent-paid, operator assisted, and person-to-person.

<u>Rate Period</u>	<u>From</u>	<u>Times Applicable to But Not Including</u>	<u>Days Applicable</u>
Day	8:00 AM	4:59 PM	Monday-Friday
Evening	5:00 PM	10:59 AM	Monday-Thursday
Night	11:00 PM	7:59 AM	Monday-Thursday
Weekend	5:00 PM	7:59 AM	Friday-Monday

Holiday Rate Periods

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (The first Monday in September) and on Thanksgiving (The last Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

4. Basic Message Toll Schedule (Cont'd)

b. Plan A

Plan A provides rates for calls outside the local calling area but within the LATA (IntraLATA Toll). All calls are rounded to the next higher full minute. A customer may select Volume Discount Option I or Option II. Option I provides for a discount percentage applied to usage based on the usage tier within which customer falls. Option II provides for a flat discount percentage applied to total dollar usage. For purposes of this pricing plan, a "Member" is defined as any customer who has purchased both their local service and interLATA long distance service through Frontier Communications of Rochester.

1) Volume Discounts

Option I

<u>Usage Tier</u>	<u>Discounts Member</u>	<u>Discounts Non-Member</u>
\$0.00 - \$5.00	25%	0%
\$5.01 - \$10.00	30%	10%
\$10.01 - \$20.00	35%	20%
\$20.01 - up	40%	30%

<u>Option II</u>	<u>Discounts Member</u>	<u>Discounts Non-Member</u>
	30%	10%

2) Minimum Usage Charge

Plan A is available on the basis of a monthly minimum usage charge. Customers will be charged either their totaled per minute usage charges for the billing period or the minimum usage charge for the option selected, whichever is greater.

<u>Option</u>	<u>Minimum Usage Charge</u>	<u>Discounts Member</u>	<u>Discounts Non-Member</u>
I	\$100.00	0%	0%
II	\$50.00	0%	0%
III	\$500.00	0%	0%

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

4. Basic Message Toll Schedule (Cont'd)

b. Plan A (Cont'd)

3) Per Minute Usage Charges (Cont'd)

The Per Minute Usage Charges as specified below apply to all Plan A calls which originate and terminate within New York State.

<u>Day Rate Period</u>		
<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
0 - 8	\$0.12	\$0.06
9 - 13	0.17	0.11
14 - up	0.24	0.17

<u>Evening / Holiday Rate Period</u>		
<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
0 - 8	\$0.06	\$0.03
9 - 13	0.08	0.05
14 - up	0.12	0.08

<u>Night / Weekend Rate Period</u>		
<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
0 - 8	\$0.06	\$0.03
9 - 13	0.08	0.05
14 - up	0.12	0.08

4) Frequent Caller Discount

Plan A customers will receive a retroactive discount on all Usage Charges incurred on calls to their most frequently called IntraLATA toll exchange in each billing period where their total usage exceeds a minimum monthly usage amount.

	<u>Minimum Monthly Usage for Frequent Caller</u>	<u>Discount</u>
Member	\$50.00	0%
Non-Member	\$50.00	0%



---

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

4. Basic Message Toll Schedule (Cont'd)

c. Plan B

Plan B is a specialized service available to customers who use the Carrier's service for IntraLATA dial-up toll service. For purposes of this pricing plan, a "Member" is defined as any customer who has purchased both their local service and interLATA long distance service through Frontier Communications of Rochester.

Customers to Plan B receive volume discounts based on IntraLATA usage.

1) Per Minute Dial-Up Usage Charges

All calls are rounded to the next higher additional billing increment and subject to a minimum billing increment charge.

	<u>Seconds</u>
Initial increment	30
Additional increment	6

  

	<u>Per Minute</u>
Day Rate Period	\$.125
Evening Rate Period	\$.125
Night/Weekend Rate Period	\$.125

2) Volume Discounts

As set forth below, volume discounts will automatically be applied to the customer's total monthly Usage Charges. Once the total Monthly Usage Level is determined, all usage up to and including that level is discounted at the specified percentage for that level.

<u>Monthly Usage</u>	<u>Member</u>	<u>Non-Member</u>
\$50.00	0%	0%
\$100.00	0%	0%

---

INTRALATA TOLL SERVICE

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

4. Basic Message Toll Schedule (Cont'd)

c. Plan B (Cont'd)

3) Frequent Caller Discount

Plan B customers will also receive an additional retroactive discount on all Usage Charges incurred on calls to their most frequently called IntraLATA toll exchange in each billing period where their total usage exceeds a minimum monthly usage amount.

	<u>Minimum Monthly Usage for Frequent Caller Discount</u>	<u>Discount</u>
Member	\$50.00	0%
Non-Member	\$50.00	0%

4) Term Discounts

Customers to Plan B who commit to a 12- or 24-month service term will receive the following retroactive discounts once they reach the specified usage level.

<u>Usage Level</u>	<u>12 Month Term</u>	<u>24 Month Term</u>
\$100.00	0%	0%
\$200.00	0%	0%
\$500.00	0%	0%

---

INTRALATA TOLL SERVICE

E. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS

1. List of Rate Centers

An alphabetical list of each exchange in the Rochester, N.Y. LATA covered by this tariff with its corresponding Vertical and Horizontal Coordinates and Numbering Plan Area.

Mobile Telephone Service base stations, which serve Mobile units within New York State are grouped under “Radiotelephone Stations of Common Carriers” and “Radiotelephone Stations of Miscellaneous Common Carriers.”

2. List of Central Offices

A numerical list of each central office and its serving rate center and LATA Service Area.

---

INTRALATA TOLL SERVICE

E. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

3. List of Rate Centers

---

Exchange	V	H	NUMBERING PLAN AREA
Atlanta	5008	2100	716
Avon	4969	2181	716
Bergen	4956	2229	716
Brockport	4931	2245	716
Caledonia	4967	2203	716
Canandaigua	4931	2117	716
Castile	5050	2190	716
Churchville	4947	2223	716
Cohocton	5019	2096	716
Dalton	5054	2162	716
Dansville	5025	2260	716
East Rochester	4909	2172	716
Fairport	4908	2165	716
Geneseo	4996	2176	716
Hamlin	4914	2253	716
Hemlock	4977	2148	716
Henrietta	4938	2186	716
Hilton	4905	2234	716
Holcomb	4941	2137	716
Honeoye	4970	2136	716
Honeoye Falls	4947	2166	716
Leicester	5008	2184	716
LeRoy	4979	2222	716
Lima			
Livonia	4978	2160	716
Mount Morris	5014	2175	716

---

INTRALATA TOLL SERVICE

E. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

3. List of Rate Centers (Cont'd)

Exchange	V	H	NUMBERING PLAN AREA
Naples	4990	2099	716
Nunda	5046	2166	716
Pavilion	5000	2213	716
Perry	5027	2191	716
Phelps	4898	2098	716
Radiotelephone Stations of Common Carriers:			
Rochester N.Y.	4913	2195	716
Radiotelephone Station of VHF Maritime Common Carriers:			
Rochester N.Y.	4913	2195	716
Rush	4945	2178	716
Rushville	4949	2094	716
Scottsville	4950	2195	716
Shortsville	4913	2118	716
Spencerport	4923	2223	716
Springwater	5004	2127	716
Stanley	4925	2085	716
Victor	4925	2146	716
Warsaw	5034	2211	716
Wayland	5016	2118	716
Webster	4886	2177	716
West Webster	4894	2185	716
Wyoming	5015	2216	716

---

INTRALATA TOLL SERVICE

E. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

4. List of Central Offices and Rate Centers

---

CENTRAL OFFICE	RATE CENTER
222, 4,5 and 7	Rochester
223	Fairport
226	Avon
229	Honeoye
232, 4, 5 and 8	Rochester
237	Perry
243 and 5	Geneseo
244 and 7	Rochester
248	East Rochester
253 to 5 incl. And 8	Rochester
255 and 6	Rochester
262, 3, 4 and 6	Rochester
265	Webster
271, 2, 3, 5 and 7	Rochester
288	Rochester
289	Shortsville
292	Rochester
293	Churchville
321, 3, 5 and 8	Rochester
334	Henrietta
335	Dansville
336 and 338	Rochester
342	Rochester
346	Livonia
352	Spencerport
359	Henrietta
367	Hemlock
374	Naples
377	Fairport
381, 3 and 5	East Rochester
382	Leicester
384	Cohocton
388	Fairport
392	Hilton
394 and 6	Canandaigua
395	Brockport
398	Victor

---

INTRALATA TOLL SERVICE

E. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

4. List of Central Offices and Rate Centers (Cont'd)

---

CENTRAL OFFICE	RATE CENTER
422	Webster
423, 4 and 6 to incl.	Rochester
425	Fairport
429	Rochester
436	Rochester
442	Rochester
454 and 8	Rochester
461, 4 and 7	Rochester
468	Nunda
473, 5 and 7	Rochester
476	Dalton
482	Rochester
493	Castile
494	Bergen
495	Wyoming
526 and 7	Stanley
533	Rush
534	Atlanta
538	Caledonia
544 and 6	Rochester
554	Rushville
581	Rochester
582	Honeoye Falls
584	Pavilion
586	East Rochester
588	Rochester
594	Spencerport
637	Brockport
647	Rochester
654	Rochester
657	Holcomb
658	Mount Morris
663	Rochester
669	Springwater
671	West Webster

---

INTRALATA TOLL SERVICE

E. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

4. List of Central Offices and Rate Centers (Cont'd)

---

CENTRAL OFFICE	RATE CENTER
721, 2, 3, 4, 6 and 9	Rochester
728	Wayland
732, 3, 8 and 9	Rochester
742 and 747	Rochester
768	LeRoy
777	Rochester
781 and 3	Rochester
786	Warsaw
865	Rochester
872	Webster
889	Scottsville
921	Rochester
924	Victor
955	Rochester
964	Hamlin
974 and 5	Rochester
987	Rochester



INTRALATA TOLL SERVICE

E. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

5. List of Location Offices, etc.

All to/from locations covered by this tariff are rate step 3, except as indicated below.

<u>FROM LOCATION</u>	<u>FROM RATE CENTER</u>	<u>TO LOCATION</u>	<u>TO RATE CENTER</u>	<u>RATE STEP</u>	<u>MILEAGE</u>
DALTON NY	35	CASTLE NY	38	01	008
		DANSVL NY	24	02	013
		MT MS NY	33	02	013
		PERRY NY	39	02	012
HILTON NY	17	CHRCVL NY	18	02	013
HOLCOMB NY	22	CDGA NY	20	01	007
		VICTOR NY	03	01	005
		FAIRPT NY	06	02	013
		HEMLCK NY	30	02	011
		HONFLS NY	13	02	009
		LVONIA NY	32	02	013
		RUSH NY	08	02	013
		RUSHVL NY	43	02	013
SHRTVL NY	21	02	010		
HONEOYE NY	36	CDGA NY	20	02	013
		HONFLS NY	13	02	011
		NAPLES NY	23	02	013
		SPGWTR NY	27	02	011
HONFLS NY	13	AVON NY	14	01	008
RUSHVL NY	43	CDGA NY	20	02	009
		HOLCMB NY	22	02	013
		NAPLES NY	23	02	013
		SHRTVL NY	21	02	013
SHRTVL NY	21	HOLCMB NY	22	02	010
		RUSHVL NY	21	02	013
		STANLY NY	44	02	012
SPNCPT NY	12	BERGEN NY	19	02	010
STANLY NY	44	CDGA NY	20	02	011
		SHRTVL NY	21	02	012